

INDUSTRY FACT

MANAGING
WORKFORCE
TALENT DIRECTLY
CONTRIBUTES
TO INCREASED
ORGANISATIONAL
EFFECTIVENESS AND
PROFITABILITY -
INCREASING TOTAL
SHAREHOLDER
VALUE BY UP TO 15%.

SOURCE: CORPORATE LEADERSHIP
COUNCIL, 2015

SOLUTION BRIEF

IRON MOUNTAIN® HUMAN RESOURCES WORKFLOW AUTOMATION™ POWERED BY ONBASE

BUSINESS CHALLENGE

You're responsible for strategic priorities, such as effectively managing a 'ready now' workforce that drives organisational effectiveness and profitability. That's tough when you are responsible for many tactical and administrative tasks that eat up your time. You lack the tools to automate the routine and repetitive steps of your HR processes, yet capital and IT investments for HR systems are challenging in the current business environment.

HOW THIS AFFECTS YOU

- You're spending time on administrative tasks that you could be using to focus on the 'human' in Human Resources.
- Your workflow processes have bottlenecks and delays that reduce your employee service level and allow your co-workers to use process 'short cuts' and 'workarounds'.
- You lack visibility to processes within your department that would enable you to proactively track, manage and report quantitative insights to Senior Management.

WHAT IF YOU COULD

- Streamline your HR processes and improve your employee service level while freeing time to spend on workforce management?
- See dashboards that provide real-time visibility into your HR processes, and use those metrics and data for powerful insights?

- Solve your information management challenges without purchasing a new system or burdening your IT resources?

IRON MOUNTAIN® HUMAN RESOURCES WORKFLOW AUTOMATION™ powered by OnBase

With the Human Resources Workflow Automation powered by OnBase, you'll enable employees and internal business partners to participate in workflows that support the business. You'll be able to define the processes that others need to follow and automate the routing of documents to those who need to act on or respond to them, regardless of their location or desire to use mobile devices. You'll be able to automate escalation notices of delays in processes and documentation missing from employee files. You'll have centralised visibility providing the oversight you need with dashboards that arm you with data and metrics that deliver powerful insights - all without the need to rely on IT.



You'll also be able to remove tedious steps in a process, such as creating checklists and searching for missing documents. And you can automate the retrieval of documentation needed to support inquiries, audit requests and pending litigation.

When you use the Human Resources Workflow Automation powered by OnBase, you'll be better able to protect your organisation from risks associated with compliance, security and privacy lapses. You'll have audit trail with documentation that tracks changes and activities that have been performed on folders and files, such as viewing and printing.

We take data centre safeguarding and compliance seriously. Your information will reside securely within a data centre infrastructure that is directly managed by Hyland.

Your data will be encrypted at rest and during transmission across a secure network. In the unlikely event that documents are accessed by an unauthorised person, the data will not be viewable.

The Human Resources Workflow Automation powered by OnBase is available with the following complementary services, to create a solution that can remove paper from your information management responsibilities:

- Document Imaging Services
- Secure Storage Services
- Secure Destruction Services

With our **Document Imaging Services**, you can have paper documents scanned and indexed, with metadata applied, for easy data retrieval.

With our **Secure Storage Services**, you'll secure and protect your valuable physical records and documents and wrap a records management program around them.

When your paper documents have reached the end of their useful life and met your organisation's requirements of retention, our **Secure Destruction Services** will enable you to destroy them, confident that you are complying with regulations governing information destruction.

With the Iron Mountain® Human Resources Workflow Automation™ powered by OnBase you'll gain the benefits of best-in-class technology, all for a predictable monthly subscription fee, avoiding capital investment and any need to burden your IT department. You'll leverage our ability to link your physical and electronic records, wherever they reside, industry best-practice processes, facilities and personnel and our 65+ years experience protecting customers' information security and privacy.

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ABOUT IRON MOUNTAIN

Founded in 1951, Iron Mountain (NYSE: IRM) is the global leader in storage and information management services. Trusted by more than 225,000 organisations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of valued assets, including critical business information, highly sensitive data, and cultural and historical artefacts. Providing solutions that include information management, digital transformation, secure storage, secure destruction, as well as data centres, cloud services and art storage and logistics, Iron Mountain helps customers lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working.

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ABOUT HYLAND

Founded in 1991, Hyland is one of the largest, independent enterprise content management companies in the world. Hyland solutions have been built with our partners and customers to give organisations around the world real control over their information simplifying everyday tasks, creating processes to save time and money and giving them the freedom to pursue innovation. Hyland is the creator of OnBase®, a single enterprise information platform for managing content, processes and cases.

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